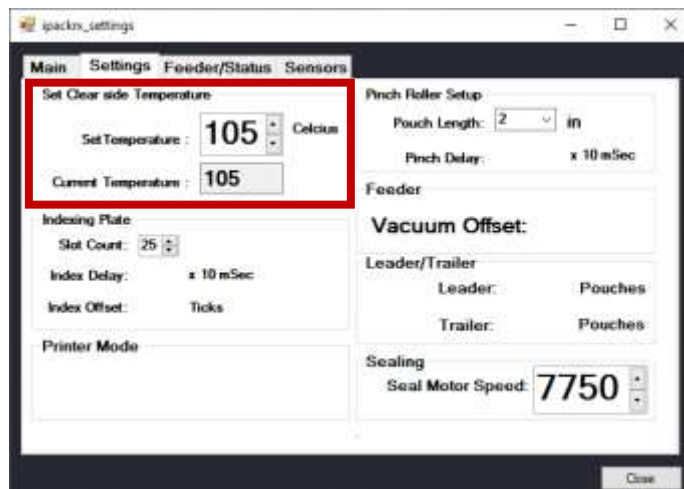Pearson Medical Technologies has now upgraded the iPack® Rx Unit Dose Packager's amber cellophane material to a thicker film stock.
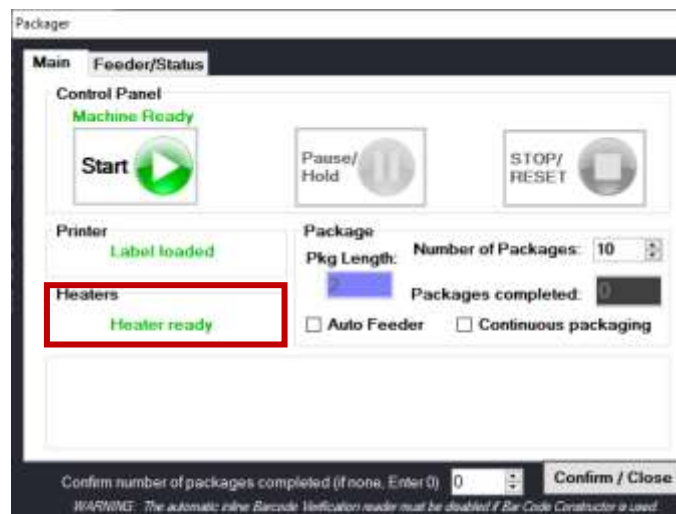
Because the new material is thicker, adjustment to the seal temperature may be required to maintain an optimal package seal.

1. With the new Ambrx-3 film, the recommended sealing temperature should be set between 105° to 110° Celsius. Note that the temperature may differ based on the characteristics of each machine. You can adjust the temperature settings using the HMI Screen.
   a. To access the settings for Clear Side Temperature, go to "iPackrx Settings" on the Home Screen.
   b. Users can adjust the temperature for the packager's optimal performance by using the arrows.
   c. It is not recommended to increase the sealing temperature above 115° Celsius as this may cause package discoloration.

iPack® Rx Service Repair Procedure				
Description	SRP Number	Issue Date	Rev	Approval
Changing the iPack® Temperature from the HMI	300-1051.102	5/18/2023		

2. The "Main" tab can be used by the user to check if the Heater is ready before packaging.
   a. The message "Heater ready" means that the machine is prepared for use.
   b. If you see the "Heater ready" notification, printing the packaging should be trouble-free as long as all other conditions are the same.

Please refer to the update notice provided for instructions on how to change the seal temperature and contact the Customer Support Department at (877) 868-3673 or support@pearsonmedical.com for assistance. Thank you.

iPack® Rx Service Repair Procedure				
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